



Fiery PrintMe MEAP for Canon FAQ

1. How do I print using the Fiery PrintMe mobile printing solution?

- A. Send files from your mobile device, laptop, or desktop computer to Fiery's PrintMe Service for output on the compatible Canon multi-function office products (MFPs). You will receive a release code.
- B. Select the PrintMe icon on the Main Menu of the compatible Canon MFPs front panel display.
- C. Enter your release code using the touch pad of the front panel display.
- D. Select number of copies; color or black and white; and single- or double-sided printing.
- E. Select Print using the touch pad on the front panel display.

2. How do I send files to the PrintMe cloud?

- A. SEND BY EMAIL:
 - Send an email with files to be printed as attachments to print@printme.com.
 - Receive a return email containing a release code.
- B. SEND BY WEB UPLOAD:
 - Go to www.printme.com
 - Click the *Get Started* button on the home page.
 - Click *Upload Files* and select one or multiple files to print.
 - Enter an email address if you want your release code to be emailed to you, otherwise your release code will be displayed on-screen, and you will have to record it to be able to print your file.
 - Select *Send*.
 - Your release code will be displayed on-screen. If you provided an email address your release code will also be emailed to you.
- C. SEND BY PRINTME WINDOWS OR MAC PRINT DRIVER:
 - Download the PrintMe Windows or Mac print driver from www.printme.com/download.
 - Print using the File>Print function from virtually any Windows or Mac application.
 - Your release code will be displayed on-screen and optionally sent by email if you provide an email address.
- D. SEND BY iOS AND ANDROID PRINTME MOBILE APPS:
 - Download the PrintMe Service app for Android from [Google Play](https://play.google.com/store/apps/details?id=com.printme) or the PrintMe app for iOS from the [Apple Store](https://apps.apple.com/us/app/printme-service/id1441111111).
 - Upload files to PrintMe via send or share functions.
 - Your release code will be displayed in the app.



3. What is a PrintMe release code?

A PrintMe release code is a unique alphanumeric code assigned to the files that you send to the PrintMe cloud service. Enter the release code at the front panel display of the Canon MFP to print your file(s).

4. Which Canon printers does the Fiery PrintMe MEAP application support?

Consult the website for the current list of supported printers: [Fiery PrintMe for Embedded Applications Supported Printers](#)

5. What do I need to install prior to printing using the Fiery PrintMe Service?

Nothing. You only need internet connectivity to upload files using the [website](#), or to send an email to the PrintMe Service. Using these methods, you do not need to install anything. No account is established on Fiery's PrintMe Service, you can simply send files through the service for output on compatible Canon MFPs.

6. How do I print an email with attachments?

- A. Select the intended email with the attachment that you wish to print.
- B. Click *Forward* in the email message.
- C. Enter print@printme.com in the *To* field and click *Send*.
- D. You will receive a release code in a return email.
- E. At the Canon printer, enter the release code and follow the on-screen instructions to print your file(s).

7. How can I print using File>Print from my application?

- A. Download the PrintMe Windows or Mac print driver from www.printme.com/download
- B. In your chosen application, Choose *File>Print* and select *PrintMe* from the installed drivers.
- C. Enter your email address to optionally receive your release code via email, click *Next*.
- D. The driver will display your release code on-screen.
- E. At the Canon printer, enter the release code and follow the on-screen instructions to print your file(s).

8. What file types does Fiery PrintMe support?

The PrintMe service supports many file types:

- PDF, text documents
- Microsoft Office (Word, Excel, PowerPoint, Publisher)
- Images (BMP, JPEG, PNG, GIF, TIFF)
- Webpages



9. What print options are currently supported?

- Number of copies
- Color or black and white
- Single or double-sided

10. Is there a file size limit for either an individual file, or a group of files?

File size depends on the method used for uploading the file to the PrintMe service:

- Email uploads are limited by the email service provider. Typically, providers allow emails of up to 25MB.
- This website allows uploads of files up to 70MB each.
- The PrintMe drivers for Windows and Mac allow uploads of files up to 70MB each.

11. How long do files stay on PrintMe?

Files are permanently deleted 24 hours after you submit them.

12. Can I reprint my files?

Yes, you can reprint a file as many times as you would like to, on the same or different printers, during the 24-hour period after uploading them to the PrintMe service. After 24 hours, the files are permanently deleted.

13. When should I use PrintMe in the office environment?

- Employees working on another floor or in another building on campus can easily print wherever they are without installing printer drivers.
- Travelling employees visiting another company site location can directly print without finding network printers, installing drivers, or needing IT assistance.
- Remote employees such as salespeople can quickly print documents uploaded to Fiery PrintMe service on Canon MFPs at the office.
- Anyone who needs on-demand printing can print documents uploaded to Fiery's PrintMe service on Canon MFPs.
- Visitors or contract workers without access to the company internal network can print documents uploaded to Fiery PrintMe service using a guest network on Canon MFPs.



14. Why am I asked to submit my email address when utilizing Web Upload to upload files to PrintMe?

Providing an email address is optional. If an email address is provided the release code needed to retrieve and print your file will also be emailed to you. This is more convenient than writing and saving your release code.

Note: Fiery respects your privacy. Your personal information will never be shared. To learn more, please read [Fiery Privacy Policy](#)

15. If I have more unanswered questions, how do I reach a PrintMe expert?

Contact your Authorized Canon Dealer for more information regarding Fiery PrintMe.

16. How do I order the Fiery PrintMe MEAP application for my Canon Printer?

Contact your local Authorized Canon Dealer for more information on how to place an order for the Fiery PrintMe MEAP application for the compatible Canon MFPs.

17. Are there any accessories required for the compatible Canon MFPs?

No.

18. Will print jobs from Fiery's PrintMe service get recorded in the Canon MFPs job log with the logged in user information?

Yes. All Fiery PrintMe jobs are recorded in the printer log file. The user information will be recorded if the printer is setup with a login application. (i.e., AA Prox. SSO-H, Dept. ID, and Tracker)



For more information, please visit fiery.com.



Nothing herein should be construed as a warranty in addition to the express warranty statement provided with Fiery, LLC products and services.

ColorGuard, ColorRight, Command WorkStation, ColorWise, Fiery, the Fiery logo, Fiery Compose, Fiery Driven, the Fiery Driven logo, Fiery Edge, Fiery Essential, Fiery HyperRIP, Fiery Impose, Fiery Impress, Fiery ImageViewer, Fiery Intensify, Fiery JobExpert, Fiery JobFlow, Fiery JobMaster, Fiery Prep-it, Fiery Prints, the Fiery Prints logo, Fiery TrueBrand, FreeForm, MicroPress, IQ, PrintMe, RIPChips, RIP-While-Print, Spot-On, Spot Pro, and WebTools are trademarks or registered trademarks of Fiery, LLC and/or its wholly owned subsidiaries in the U.S. and/or certain other countries. All other terms and product names may be trademarks or registered trademarks of their respective owners and are hereby acknowledged.

© 2026 FIERY, LLC. ALL RIGHTS RESERVED.