



## Fiery Professional Services accelerates impressive results

Each Fiery Impress Digital Front End (Server) comes equipped with Fiery Command WorkStation® the leading user interface in print environments. This robust and intuitive job management interface connects seamlessly to multiple Fiery Driven™ presses, providing a unified and integrated workflow experience. When paired with other Fiery features, it creates a comprehensive set of integrated solutions, so you can maximize your press productivity through streamlined and automated workflows. Additionally, optional software packages further enhance power and capabilities to meet more advanced production needs.

To help you make the most of all these capabilities, the Fiery Professional Services team stands ready to provide services and training to ensure flawless implementation and customized workflow setups for your inkjet solution. We'll help you accelerate profitability through customization and knowledge transfer every step of the way.



Whether you are integrating a new Fiery Impress into your existing workflow or designing a new workflow from scratch, our Professional Services team will help provide a smooth transition, so you get results right away. To fit your unique needs, we offer a comprehensive suite of services that we can be tailored to meet your business requirements.

### Professional services offerings:

#### ***Configuration and training***

When you purchase a new Fiery Impress Server, you want to make sure it is optimized for your environment and that you have a properly trained staff who knows how get the maximum productivity for every job. Our team has many years of industry experience and is ready to pass that knowledge on to help you maximize the value of your investment.

- Fiery Professional Services can help you configure the Fiery Impress Server for your environment and connected printer, via remote or onsite engagements.
- This includes training the operator(s) on standard Fiery features and best practices in job and device management using Fiery Command WorkStation, and other Fiery productivity applications to get the most from your Fiery Impress Server.



## **Color profile creation:**

Consistent, accurate color and exceptional image quality is key to producing high-quality prints on any media or substrate. For many years Fiery Servers and color management software have been providing state-of-the-art imaging technology, combined with expert color management tools. Let us help you achieve the color and image quality you need to be successful in your business.

- We use Fiery Color Profiler Suite\* onsite to help you create color profiles while training you on the software to ensure the most accurate, reproducible color for your device.
- Guide you in creating high-quality ICC profiles that meet or exceed industry references for color appearance matching.
- In the process, you'll also learn to create a G7 calibration set and output profiles for Fiery Impress.

## **Custom Fiery JobFlow automation workflows:**

If your goal is production efficiency, we can help you dramatically reduce the amount of time you need to prepare production print jobs from hours to minutes per job.

- Fiery Professional Services will provide remote training to your staff, focusing on the creation of automated workflows using the Fiery Server presets or Fiery JobFlow.
- For more advanced workflow requirements, our team will develop a detailed Statement of Work (SOW) outlining your specific needs and deliver a fully customized solution\*\*.

## **API/JDF customization:**

The Fiery Professional Services team is ready to partner with you to customize an existing Fiery Server product for non-traditional functionality. Do you have a need for advanced integration with the Fiery Server based on a custom program or software application? Fiery Professional Services can work with your programmers to develop what you need\*\*. Some examples of what we can do include:

- Support for managing different CMYK ink formulations, including adjustments to media profiles and ink usage estimates.
- Advanced production report support, tailored to production or workflow requirements.
- Support for special feeding or output equipment.

\* Requires purchase of Fiery software

\*\* Quote is required based on time needed for the



## **Security hardening:**

To reduce vulnerability to online attack, making it “harder” for an attacker to gain access or breach your network environment, Fiery Professional Services can work with your IT staff to help ensure the Fiery Server is secure. Key services we provide are\*:

- Helping you secure the ports, data, permissions, and functions of the Fiery Server.
- Securing the applications deployed on the Fiery Server. Some common practices for hardening software applications include endpoint security, antivirus, spyware, and malware protection applications.
- Fiery Professional Services can help you configure the Fiery Server to eliminate a means of attack by patching vulnerabilities and turning off nonessential services specific to the Fiery Server not needed in your environment.

## **Impressive professionals**

Our Professional Services team has extensive experience working in corporate and production environments. Professional Services consultants have the skills to advise you on how to optimize your document and print processes using best-in-class solutions. Field and support professionals train continuously to ensure that all Fiery Professional Services teams are fully trained and certified on the products and software they support.

## **Impressive results**

Please contact us at [proservicesinquiry@fiery.com](mailto:proservicesinquiry@fiery.com) to see how we can help you achieve your print production goals.

*\* Quote is required based on time needed for the project*

Fiery is a global technology company, leading the worldwide transformation from analog to digital imaging. We are passionate about driving customers' business growth with a scalable portfolio of products, solutions, services, and world-class partnerships for the manufacturing of signage, packaging, textiles, ceramic tiles, building materials, commercial print, and personalized documents with a wide range of printers, inks, digital front ends, and workflow software. They work together to increase profits, cut costs, improve productivity, and optimize efficiency – job after job, year after year. Learn more at [www.fiery.com](http://www.fiery.com).



Nothing herein should be construed as a warranty in addition to the express warranty statement provided with Fiery products and services.

ColorGuard, ColorRight, Command WorkStation, ColorWise, the Fiery logo, Fiery Compose, Fiery Driven, the Fiery Driven logo, Fiery Edge, Fiery Essential, Fiery HyperRIP, Fiery Impose, Fiery Impress, Fiery ImageViewer, Fiery Intensify, Fiery JobExpert, Fiery JobFlow, Fiery JobMaster, Fiery Prep-it, Fiery Prints, the Fiery Prints logo, Fiery TrueBrand, FreeForm, MicroPress, IQ, PrintMe, RIPChips, RIP-While-Print, Spot-On, Spot Pro, and WebTools are trademarks or registered trademarks of Fiery LLC, and/or its wholly owned subsidiaries in the U.S. and/or certain other countries. All other terms and product names may be trademarks or registered trademarks of their respective owners and are hereby acknowledged.

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